



United Commercial Bank Limited (Ramadan Campaign, 2019)

FAQ

10% Cash Back:

Q. What is the Ramadan Cash Back Campaign all about?

A. UCB Credit Cardholders will enjoy 10% Cash Back with 9 selective partners during the Ramadan, 2019.

Q. Who is eligible for 10 % Cash Back?

A. All UCB Classic, Gold, Platinum Credit Card of VISA and Mastercard are eligible for 10% Cash back.

Q. Will supplementary cardholder eligible for this campaign?

A. Yes; Supplementary Cardholder will get same benefit as like basic Cardholder.

Q. Where will I get 10% Cash Back?

A. 10% Cash Back will be offered by below mentioned 9 UCB Cash Back partners.

- | | | |
|-----------|----------|--------------|
| ✓ Agora | ✓ Aarong | ✓ Deshi Dosh |
| ✓ Shwapno | ✓ Apex | ✓ Richman |
| ✓ Unimart | ✓ Lubnan | ✓ Infinity |

Q. Will I get 10% Cash Back on e-commerce transaction as well?

A. Yes, 10% Cash Back is applicable for e-commerce transaction as well at selective partners' e-commerce portal.

Q. What is the duration of this campaign?

A. The duration of the Campaign is from first Ramadan 2019 to last Ramadan, 2019.

Q. Is there any Cash Back limit?

Yes, cash back limit per card will be applicable as mentioned below-

- ✓ Single transaction maximum Cash Back amount is 200 Taka.
- ✓ Daily Cash Back amount at each partner is 600 Taka.
- ✓ During the campaign maximum Cash Back amount at each partner is 2000 Taka.



Q. When the Cash Back amount will be disbursed?

A. Cash Back amount will be disbursed after end of the campaign.

Q. How will I know the Cash Back amount is disbursed?

A. You will be notified by SMS after disbursement of Cash Back.

Buy One Get One(BOGO) Offer:

Q. Can I use the card for multiple time for each meal?

A. No, Maximum One (01) complementary buffet is free per card per meal.

Q. Is there any prior reservation mandatory?

A. Prior reservation is not mandatory but it is always advised to make prior reservation to avoid any disappointment.

Discount Offer:

Q. Who is eligible for Discount?

A. All UCB debit and Credit Cardholders are eligible for the discount Offer.

Q. Will I get discount instantly?

A. Discount partner will charge UCB card after deducting discounted amount.